



The Customer:

Staci Hoffman
Register of Deeds
Jefferson County, Wisconsin

The Goal:

To comply with Wisconsin's Recording/Social Security Protection law passed in May, 2010. The law required the redaction of SSNs within all real estate documents filed with Registers of Deeds, made accessible through the Internet. Although the new law did not require counties to manually verify redacted documents, the Jefferson County Register of Deeds felt it was in the best interests of the county's citizens to include a human review of the records and sought a cost effective solution that included manual verification.

The Solution:

ID Shield Advanced Redaction Technology deployed as a Service at Extract Systems' headquarters in Madison, Wisconsin.

Results:

ID Shield processed more than 1,600,000 image pages with post-verification accuracy exceeding 99%. Jefferson County was one of the first counties in Wisconsin to complete the redaction of their historical images in March, 2011.

Jefferson County Protects Citizens from Identity Theft with ID Shield Advanced Redaction Software

The Challenge

The U.S. Federal Trade Commission received 250,854 identity theft complaints during 2010, nearly one-fifth of the entire number of complaints received by the agency. Wisconsin ranked 40th nationally, with just over 2,500 complaints.

In 2010, Wisconsin passed legislation that directed all Registers of Deeds to protect citizens by redacting social security numbers from land records. The law unilaterally increased real estate recording fees for a defined period to help offset the cost. Jefferson County was using an Oracle system to record land records and needed a redaction solution that returned redacted images in a format that could easily integrate with Oracle. Additionally, during a time of high national unemployment, the county sought to have the services provided by Wisconsin workers. Extract Systems was selected because of ID Shield's industry-leading accuracy and its ability to hire Wisconsin-based workers to verify Jefferson County's redacted records.

The Outcome

Jefferson County selected Extract Systems after a vetting and selection process that included discussions with several other vendors. Jefferson County was one of the first Wisconsin counties to finish redacting its historical back-file of images, completing the work in March, 2011. The county is pleased with the project and extremely satisfied with the customer service provided by Extract Systems.

About ID Shield

ID Shield has been deployed at more than 250 local and state government agencies and has redacted more than one billion image pages. Extract's diverse records redaction experience includes projects of all sizes and workflow configurations. Additionally, ID Shield has been successfully integrated with many record management solutions including Oracle, Hyland Onbase, Kofax, Filenet, Sharepoint, Laserfiche, EMC Documentum, ApplicationExtender, and Oracle Stellent.

“ From the first day onsite to the project's completion, Extract's support team was knowledgeable and responsive. Extract's technology and staff performed well above our expectations for the county's redaction project.”

Staci Hoffman
Register of Deeds Jefferson
County, Wisconsin