



Customer Profile:

Phil G. Giavasis
Clerk of Court
Canton Municipal Court

The Goal:

To offer secure online record access to citizens of the Canton Municipal Court District and to comply with Ohio's rules on public access to court records. The rules include a provision requiring the partial redaction or omission of personal identifiers (personal information that might contribute to identity theft such as social security numbers and other financial account numbers) from a case document before the document is submitted to a court or filed with a clerk of court.

The Solution:

Canton Municipal Court officials selected ID Shield based on Extract Systems' extensive redaction work with Ohio Courts and its industry-leading accuracy in detecting sensitive data types within a wide variety of unstructured documents.

Results:

ID Shield is currently installed in the Municipal Court's Civil Division and will be expanded to the Criminal and Traffic Divisions.

Canton Municipal Court Protects Citizens from Identity Theft with ID Shield Advanced Redaction Software

The Challenge

In July 2009, the State of Ohio issued new rules governing public access to court records. The rules were designed by the Supreme Court Commission on the Rules of Superintendence and based in part on the reports of the Privacy and Public Access Subcommittee of the Supreme Court's Advisory Committee on Technology and the Courts. A provision required the partial redaction or omission of personal identifiers from a case document before the document was submitted to a court or filed with a clerk of court. When the clerk of court made the decision to make court documents available online, securing sensitive data within the documents was the first priority. Initially, the clerk of court used manual redaction software to draw redactions on scanned court documents. However, court officials quickly realized that automated redaction would be necessary to process 250,000 documents annually. To minimize the cost of manual verification, Canton officials sought redaction software that would automatically detect a very high percentage of sensitive data types such as social security numbers, tax identification numbers, employee identification numbers, bank account numbers, and credit card numbers.

The Outcome

Canton Municipal Court officials selected Extract Systems' ID Shield Advanced Redaction Software because of its ability to detect more than 20 sensitive data types within any unstructured document including MICR numbers. ID Shield integrated with the in-house document management solution. The court's workflow is designed to eliminate bottlenecks. Now employees verify the documents seconds after scanning them to ensure all sensitive data is removed from publicly available documents.

About ID Shield

ID Shield has been deployed at more than 250 local and state government agencies and has redacted more than three billion pages. Extract Systems' diverse records redaction experience includes projects of all sizes and workflow configurations. Additionally, ID Shield integrates with many record management solutions including Oracle, Hyland Onbase, Kofax, Filenet, Sharepoint, Laserfiche, EMC Documentum, ApplicationExtender, and Oracle Stellent.

“ID Shield Redaction Software is accurate and reliable. Extract's support staff has responded quickly and expertly. Overall, the project has exceeded our expectations.”

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